Compliance plan for NZTA Tasman DUML – 2021

Deriving submission information			
Non-compliance	Description		
Audit Ref: 2.1 With: Clause 11(1) of Schedule 15.3	ICP 0000090010NTD07 had the incorrect kWh submitted for June 2021 resulting in under submission of 1,159.93kWh. This is expected to be corrected in R3. Incorrect submission for ICP 0000090011NT142 due to the default value of		
	55kWh per day being applied resulting in an estimated annual under submission of 2,140.2 kWh. This will be corrected through the audit revision process post the material change being approved.		
	The registry data used for submission does not track changes at a daily basis and is provided as a snapshot.		
	Database is not confirmed as accurate with a 95% level of confidence resulting in an estimated annual over submission of 9,300kWh.		
	Incorrect wattages for 13 items of load resulting in an estimated minor under submission of 482.6kWh per annum.		
	Potential impact: Medium		
	Actual impact: Low		
	Audit history: Multiple times		
From: 14-Jan-21	Controls: Moderate		
To: 13-Aug-21	Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	Controls are rated as moderate overall. Simply Energy has a material change in progress to correct the daily kWh values issue but there is room for improvement for the tracking of database changes.		
	The audit risk rating is low based on the estimated kWh volume impact of the database inaccuracy.		

Actions taken to resolve the issue	Completion date	Remedial action status
0000090010NTD07 was corrected in EMS' system directly after the R1 submission – this will be corrected in the R3 submission.	20/9/2021	Identified
0000090011NT142 will be correct through revision process now that we have an approved process for submitting unmetered load via CTCS.	Oct 20 will be final month resolved in December 2021	
Incorrect Wattages will be corrected in the database and submissions will be adjusted to reflect these changes. Simply will engage with Network Tasman to get a monthly report of the assets in the DUML database.	30/9/2021 30/9/2021	
Preventative actions taken to ensure no further issues will occur	Completion date	
Simply Energy have monitoring in place to ensure submission volumes on our DST profile ICPs is accurate; if an error occurs this will be resolved in a timely manner taking into account timeliness and meeting the RM deadlines.	Ongoing	

Description and capacity of load					
Non-compliance	Description				
Audit Ref: 2.4	One item of load with no light or wattage details populated.				
With: Clause 11(2)(c)	Potential impact: Low				
&(d) of Schedule 15.3	Actual impact: Low				
	Audit history: Twice				
From: 14-Jan-21	Controls: Strong				
To: 13-Aug-21 Breach risk rating: 1					
Audit risk rating	Rationale for audit risk rating				
Low	Controls are rated as strong as the processes in place ensure that this detail is captured, and there was only one light that had no wattage or light type recorded.				
	The audit risk rating is recorded as low to none as there was only one lig no wattage recorded.				
Actions taken to resolve the issue		Completion date	Remedial action status		
Missing information and Wattages will be corrected in the database and submissions will be adjusted to reflect these changes		30/9/2021	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1 With: Clause 15.2 and 15.37B(b)	Database is not confirmed as accurate with a 95% level of confidence. In absolute terms, total annual consumption is estimated to be 9,300 kWh lower than the DUML database indicates.			
	One item of load missing lamp description and wattage.			
	Incorrect wattages for 13 items of load resulting in an estimated minor under submission of 482.6kWh per annum.			
	Potential impact: Medium			
	Actual impact: Low			
From: 14-Jan-21	Audit history: Three times			
To: 13-Aug-21	Controls: Moderate			
	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	Controls are rated as moderate, as they are sufficient to mitigate the risk moof the time, but there is room for improvement.			
	The audit risk rating indicates that the impact of database inaccuracy is low based on the estimated kWh of over submission.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Missing information and Wattages will be corrected in the database and submissions will be adjusted to reflect these changes		30/9/2021	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		

Volume information accuracy				
Non-compliance	Description			
Audit Ref: 3.2 With: Clause 15.2 and	ICP 0000090010NTD07 had the incorrect kWh submitted for June 2021 resulting in under submission of 1,159.93kWh. This is expected to be corrected in R3.			
15.37B(c)	Incorrect submission for ICP 0000090011NT142 due to the default value of 55kWh per day being applied resulting in an estimated annual under submission of 2,140.2 kWh.			
	The registry data used for submission does not track changes at a daily basis a is provided as a snapshot. Database is not confirmed as accurate with a 95% level of confidence resulting in an estimated annual over submission of 9,300kWh. Incorrect wattages for 13 items of load resulting in an estimated minor under submission of 482.6kWh per annum.			
	Potential impact: Medium			
	Actual impact: Low			
5 44 1 24	Audit history: Multiple times			
From: 14-Jan-21	Controls: Moderate			
To: 13-Aug-21	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	Controls are rated as moderate overall. Simply Energy has a material change in progress to correct the daily kWh values issue but there is room for improvement for the tracking of database changes.			
	The audit risk rating is low based on the estimated kWh volume impact of the database inaccuracy.			
Actions taken to resolve the issue		Completion date	Remedial action status	
0000090010NTD07 was corrected in EMS' system directly after the R1 submission – this will be corrected in the R3 submission.		20/9/2021	Identified	
0000090011NT142 will be correct through revision process now that we have an approved process for submitting unmetered load via CTCS.		Oct 20 will be final month resolved in		
Incorrect Wattages will be corrected in the database and submissions will be adjusted to reflect these changes.		December 2020 30/9/2021		
Simply will engage with Network Tasman to get a monthly report of the assets in the DUML database.				
Preventative actions taken to ensure no further issues will occur		Completion date		
Simply Energy have monitoring in place to ensure submission volumes on our DST profile ICPs is accurate; if an error occurs this will be resolved in a timely manner taking into account timeliness and meeting the RM deadlines.		Ongoing		