Compliance Plan for FNDC DUML – 2020

Deriving submission information				
Non-compliance	Description			
Audit Ref: 2.1 Clause 11(1) of	The database wattage is 121.59% of the actual wattage resulting an estimated annual over submission of 3,981kWh.			
Schedule 15.3	The data used for submission does not track changes at a daily basis and is provided as a snapshot.			
From: unknown	Potential impact: Low			
To: 01-Oct-20	Actual impact: Low			
	Audit history: Once			
	Controls: Moderate			
	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	Controls are rated as moderate, as they are sufficient to mitigate the risk most of the time, but there is room for improvement. The impact is assessed to be low, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
We are confirming the details of lamp changes that have not been reported to us with Northpower and the customer.		31 Dec 2020	Identified	
The database will be amended and submissions revised as required. Revisions will take into account changes at a daily basis if this information is available.		31 Dec 2020		
Preventative actions taken to ensure no further issues will occur		Completion date		
We will reconfirm the change management process with relevant parties		31 Jan 2020		

All load recorded in database				
Non-compliance	Description			
Audit Ref: 2.5 With: Clause 11(2A) of Schedule 15.3	The field audit found two additional 70W HPS that were not recorded in the database.			
	Potential impact: Low			
From: unknown	Actual impact: Low			
To: 01-Oct-20	Audit history: None			
	Controls: Strong			
	Breach risk rating: 1			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are rated as strong, because they are sufficient to ensure that the database is accurate most of the time. The impact is assessed to be low, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
We are confirming the details of lamp changes that have not been reported to us with Northpower and the customer.		31 Dec 2020	Identified	
The database will be amended and submissions revised as required. Revisions will take into account changes at a daily basis if this information is available.		31 Dec 2020		
Preventative actions taken to ensure no further issues will occur		Completion date		
We will reconfirm the change management process with relevant parties		31 Jan 2020		

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1	The database wattage is 121.59% of the actual wattage resulting an estimated annual over submission of 3,981kWh.			
With: Clause 15.2 and 15.37B(b)	Potential impact: Low			
	Actual impact: Low			
From: unknown	Audit history: Once			
To: 01-Oct-20	Controls: Moderate			
	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	Controls are rated as moderate, as they are sufficient to mitigate the risk most of the time, but there is room for improvement.			
	The impact is assessed to be low, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
We are confirming the details of lamp changes that have not been reported to us with Northpower and the customer.		31 Dec 2020	Identified	
The database will be amended and submissions revised as required. Revisions will take into account changes at a daily basis if this information is available.		31 Dec 2020		
Preventative actions taken to ensure no further issues will occur		Completion date		
We will reconfirm the change management process with relevant parties		31 Jan 2020		

Volume information accuracy					
Non-compliance	Description				
Audit Ref: 3.2 Clause 15.2 and 15.37B(c)	The database wattage is 121.59% of the actual wattage resulting an estimated annual over submission of 3,981kWh.				
	The data used for submission does not track changes at a daily basis and is provided as a snapshot.				
From: unknown To: 01-Oct-20	Potential impact: Low				
	Actual impact: Low				
.0.01 00.10	Audit history: Once				
	Controls: Moderate				
	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	Controls are rated as moderate, as they are sufficient to mitigate the risk most of the time, but there is room for improvement.				
	The impact is assessed to be low, based on the kWh differences described above.				
Actions taken to resolve the issue		Completion date	Remedial action status		
We are confirming the details of lamp changes that have not been reported to us with Northpower and the customer.		31 Dec 2020	Identified		
The database will be amended and submissions revised as required. Revisions will take into account changes at a daily basis if this information is available.		31 Dec 2020			
Preventative actions taken to ensure no further issues will occur		Completion date			
We will reconfirm the change management process with relevant parties		31 Jan 2020			