Compliance plan for Gore DC DUML – 2020

Deriving submission information					
Non-compliance	Description				
Audit Ref: 2.1 With: Clause 11(1) of Schedule 15.3	In absolute terms, total annual consumption is estimated to be 8,000 kWh lower than the DUML database indicates. Potential impact: Medium Actual impact: Low Audit history: Multiple times				
From: 07-Mar-20	Controls: Moderate				
To: 04-Nov-20	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	The controls are rated as moderate. The processes in place are robust for the calculation of submission. Powernet send through changes to GDC to load into the database, but errors can sometimes still occur. The impact is assessed to be low, based on the kWh differences described above.				
Actions taken to resolve the issue		Completion date	Remedial action status		
Audit findings will be provided to GDC for correction of the database.		Dec 2020	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			
Existing processes and controls for database management are considered adequate					

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1 With: Clause 15.2 and 15.37B(b)	In absolute terms, total annual consumption is estimated to be 8,000 kWh lower than the DUML database indicates. Potential impact: Medium Actual impact: Low Audit history: Four times			
From: 07-Mar-20	Controls: Moderate			
To: 04-Nov-20	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are rated as moderate Powernet send through changes to GDC to load into the database, but errors can sometimes still occur. The impact is assessed to be low, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Audit findings will be provided to GDC for correction of the database.		Dec 2020	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
Existing processes and controls for database management are considered adequate				

Volume information accuracy					
Non-compliance	Description				
Audit Ref: 3.2 With: Clause 15.2 and 15.37B(c)	In absolute terms, total annual consumption is estimated to be 8,000 kWh lower than the DUML database indicates. Potential impact: Medium Actual impact: Low Audit history: Three times				
From: 07-Mar-20	Controls: Moderate				
To: 04-Nov-20	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	The controls are rated as moderate. The processes in place are robust for the calculation of submission. Powernet send through changes to GDC to load into the database, but errors can sometimes still occur. The impact is assessed to be low, based on the kWh differences described above.				
Actions taken to resolve the issue		Completion date	Remedial action status		
Audit findings will be provided to GDC for correction of the database.		Dec 2020	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			
Existing processes and controls for database management are considered adequate					