Compliance plan for Te Kauwhata Retirement Trust Board – 2021

| Deriving submission information | | | | | |
|--|---|-----------------|------------------------|--|--|
| Non-compliance | Description | | | | |
| Audit Ref: 2.1 With: Clause 11(1) of Schedule 15.3 | Four discrepancies identified resulting in over submission by 832 kWh per annum. Potential impact: Low | | | | |
| From: Unknown | Actual impact: Low | | | | |
| To: 28-May-21 | Audit history: None | | | | |
| | Controls: Weak | | | | |
| | Breach risk rating: 3 | | | | |
| Audit risk rating | Rationale for audit risk rating | | | | |
| Low | The controls are recorded as weak because it appears the process for notifying of changes is not operating as expected. The impact on settlement and participants is minor; therefore the audit risk | | | | |
| rating is low. Actions taken to resolve the issue | | Completion | Remedial action status | | |
| | | date | | | |
| Genesis has requested the information from the auditor to correct the database of record. | | 01/07/2021 | Investigating | | |
| Preventative actions taken to ensure no further issues will occur | | Completion date | | | |
| Genesis Energy instigated the database to meet the requirements of DUML, although this was achieved initially there has been failing from the retirement village staff to notify Genesis of change. 4 new lamps had been installed sometime in the last 3 years, lowering wattage. | | unknown | | | |

| Database accuracy | | | | | |
|--|---|-----------------|------------------------|--|--|
| Non-compliance | Description | | | | |
| Audit Ref: 3.1 With: Clause 15.2 and 15.37B(b) | Four discrepancies identified resulting in over submission by 832 kWh per annum. Potential impact: Low | | | | |
| | Actual impact: Low | | | | |
| From: Unknown | Audit history: None | | | | |
| To: 28-May-21 | Controls: Weak | | | | |
| | Breach risk rating: 3 | | | | |
| Audit risk rating | Rationale for audit risk rating | | | | |
| Low | The controls are recorded as weak because it appears the process for notifying of changes is not operating as expected. | | | | |
| | The impact on settlement and participants is minor; therefore the audit risk rating is low. | | | | |
| Actions taken to resolve the issue | | Completion date | Remedial action status | | |
| Genesis has requested the information from the auditor to correct the database of record. | | 01/07/2021 | Investigating | | |
| Preventative actions taken to ensure no further issues will occur | | Completion date | | | |
| Genesis Energy instigated the database to meet the requirements of DUML, although this was achieved initially there has been failing from the retirement village staff to notify Genesis of change. 4 new lamps had been installed sometime in the last 3 years, lowering wattage. | | unknown | | | |

| Volume information accuracy | | | | | |
|--|---|-----------------|------------------------|--|--|
| Non-compliance | Description | | | | |
| Audit Ref: 3.2 With: Clause 15.2 and | Four discrepancies identified resulting in over submission by 832 kWh per annum. | | | | |
| 15.37B(c) | Potential impact: Low | | | | |
| | Actual impact: Low | | | | |
| From: Unknown | Audit history: None | | | | |
| To: 28-May-21 | Controls: Weak | | | | |
| | Breach risk rating: 3 | | | | |
| Audit risk rating | Rationale for audit risk rating | | | | |
| Low | The controls are recorded as weak because it appears the process for notifying of changes is not operating as expected. | | | | |
| | The impact on settlement and participants is minor; therefore the audit risk rating is low. | | | | |
| Actions taken to resolve the issue | | Completion date | Remedial action status | | |
| Genesis has requested the information from the auditor to correct the database of record. | | 01/07/2021 | Investigating | | |
| Preventative actions taken to ensure no further issues will occur | | Completion date | | | |
| Genesis Energy instigated the database to meet the requirements of DUML, although this was achieved initially there has been failing from the retirement village staff to notify Genesis of change. 4 new lamps had been installed sometime in the last 3 years, lowering wattage. | | unknown | | | |