## Compliance plan for Whakapapa Village (DoC and Meridian Energy) – 2020

Deriving submission information			
Non-compliance	Description		
Audit Ref: 2.1	Two LED driver notification signs do not have wattage information recorded.		
With: Clause 11(1) of Schedule 15.3	Potential impact: Low  Actual impact: Low		
From: 21-Apr-20 To: 09-Nov-20	Audit history: Once Controls: Moderate Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	The controls are moderate. Most items of load are correctly recorded. The driver notification signs are recorded in the database, but their wattages are missing.		
	The audit risk rating is low because there is a minor impact on settlement.		
Actions taken to resolve the issue		Completion date	Remedial action status
We are awaiting information from DoC regarding wattages for the driver notification signs.		31 Dec 2020	Investigating
Preventative actions taken to ensure no further issues will occur		Completion date	

Description and capacity of load			
Non-compliance	Description		
Audit Ref: 2.4 With: Clause 11(2)(c) and (d) of Schedule 15.3 From: 21-Apr-20 To: 09-Nov-20	Two LED driver notification signs do not have wattage information recorded.  Potential impact: Low  Actual impact: Low  Audit history: None  Controls: Moderate  Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	The controls are moderate. Most items of load are correctly recorded. The driver notification signs are recorded in the database, but their wattages are missing.  The audit risk rating is low because there is a minor impact on settlement.		

Actions taken to resolve the issue	Completion date	Remedial action status
We are awaiting information from DoC regarding wattages for the driver notification signs.	31 Dec 2020	Investigating
Preventative actions taken to ensure no further issues will occur	Completion date	

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1	Two LED driver notification signs do not have wattage information recorded.			
With: Clause 15.2 and	Potential impact: Low			
15.37B(b)	Actual impact: Low			
	Audit history: None			
From: 21-Apr-20 To: 09-Nov-20	Controls: Moderate			
	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are moderate. Most items of load are correctly recorded. The driver notification signs are recorded in the database, but their wattages are missing.			
	The audit risk rating is low because there is a minor impact on settlement.			
Actions taken to resolve the issue		Completion date	Remedial action status	
We are awaiting information from DoC regarding wattages for the driver notification signs.		31 Dec 2020	Investigating	
Preventative actions taken to ensure no further issues will occur		Completion date		

Volume information accuracy				
Non-compliance	Description			
Audit Ref: 3.2	Two LED driver notification signs do not have wattage information recorded.			
With: Clause 15.2 and	Potential impact: Low			
15.37B(c)	Actual impact: Low			
	Audit history: Once			
From: 21-Apr-20 To: 09-Nov-20	Controls: Moderate			
	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are moderate. Most items of load are correctly recorded. The driver notification signs are recorded in the database, but their wattages are missing.  The audit risk rating is low because there is a minor impact on settlement.			
Actions taken to resolve the issue		Completion	Remedial action status	
		date		
We are awaiting information from DoC regarding wattages for the driver notification signs.		31 Dec 2020	Investigating	
Preventative actions taken to ensure no further issues will occur		Completion date		