Compliance plan for Brooklyn Energy – 2019

Non-compliance	Description		
Audit Ref: 2.1	Incorrect calculation of ICP day	ys	
With: 15.2	Potential impact: None		
	Actual impact: None		
From: 01-Jun-18	Audit history: None		
To: 31-Oct-19	Controls: Moderate		
	Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	Controls are recorded as moderate, extra monitoring needs to be implemented. Audit risk rating is recorded as low because of impact on the market settlement.		
Actions taken to resolve the issue		Completio n date	Remedi al action

ere is a conflict bet	ween the RM/ Regi	stry spec and the R	ules:		Dis
helieve that AMS	are complying with	the rules as the IC	P that creates t	this anomaly is a	
		es volume informa		•	
ch ICP	Days	should	be	calculated)	
(1) Each retailer to the reconci submission fil (a) submission fil (b) revised 1600 ho (c) The retailer of	and direct purchase liation manager det e of submission info ion information for urs on the 4th busing submission informaturs on the 13th busing direct purchaser	P days information or (excluding direct of ailing the number of ormation in respect of the immediately press day of each recontion provided in accounts day of each recontist calculate the IC	consumers) must ICP days for each of— ceding consump reciliation period ordance with clar ordination period P days informat	otion period, by It; and use 15.4(2), by ion in	
reconciliation submission is Compare Electric	system when it aggr	egates volume informule 4.2.1 part J	or direct purcha mation for ICPs		
reconciliation submission is Compare Electric	system when it aggr formation, ty Governance Rules 2003 ceive ICP days i	egates volume informule 4.2.1 part J	nation for ICPs		
reconciliation submission in Compare. Electric 8.8. AV-110 Rec	system when it aggr formation. ty Governance Rules 2003 ceive ICP days i	egates volume information	nation for ICPs		
8.8. AV-110 Res	system when it aggr iformation. by Governance Rules 2003 ceive ICP days i AV-110 Rec Accept and	egates volume information rule 4.2.1 part J nformation reive ICP days inform	nation for ICPs	into	
8.8. AV-110 Res Sub-process:	system when it aggr formation. by Governance Rules 2003 ceive ICP days i AV-110 Rec Accept and Traders and	rule 4.2.1 part J nformation eive ICP days information	nation for ICPs	into	
8.8. AV-110 Resources: Source:	system when it aggr formation. by Governance Rules 2003 ceive ICP days i AV-110 Rec Accept and Traders and	nformation relive ICP days information validate information direct purchasers (e	nation for ICPs	into	
8.8. AV-110 Results Sub-process: Process: Code references: Dependencies:	system when it aggr formation. by Governance Rules 2003 Ceive ICP days i AV-110 Rec Accept and Traders and Clause 15.6	nformation relive ICP days information validate information direct purchasers (e	nation for ICPs	consumers)	

n date

EA needs to remove or clarify this anomaly, not penalise the retailer

Non-compliance	Description				
Audit Ref: 2.8 With: 11.15B	No provision in agreement with their customers to allow the Authority to assign the rights and obligations of the trader to another trader if the trader commits an event of default.				
From: 01-Jun-18	Potential impact: Low				
To: 31-Oct-19	Actual impact: Low				
10. 51-001-19	Audit history: Once previously				
	Controls: Moderate				
	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	Controls are recorded as moderate. 2 ICPs are the owners of the company, the third one has been with the company for 15 years. The customer is satisfied with the arrangement. Audit risk rating recorded as low.				
Actions taken to res	solve the issue	Completion date	Remedial action status		
None			Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			
We intend to prepare terms and conditions before the next audit.					

Non-compliance	Description			
Audit Ref: 11.3	Incorrect supplied volumes for Dec'18	3		
With: 15.7	Potential impact: None			
	Actual impact: None			
From: 07-Jan-19	Audit history: None			
To: 31-Oct-19	Controls: Strong			
	Breach risk rating: 1			
Audit risk rating	Rationale for audit risk rating			
Low	Controls are recorded as strong; it was "one-off" human error. We would recommend comparing BILLED volumes with the previous months submission. Audit risk low, no impact on the market settlement.			
Actions taken to resolv	re the issue	Completion date	Remedial action status	
This instance was caused by a single transcription error, nearly a year ago. No other errors have occurred, so we regard this as a "one off"			Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
We will change data source for reporting so that values can be copied and pasted rather than manually transcribed.		15/11/19		