Compliance plan for Hastings DC DUML – 2019

Deriving submission information					
Non-compliance	Description				
Audit Ref: 2.1	Incorrect ballasts applied resulting in an estimated 5,727 kWh over submission.				
With: Clause 11(1) of	Potential impact: Medium				
Schedule 15.3	Actual impact: Low				
5 04 11 47	Audit history: Twice				
From: 01-Nov-17	Controls: Moderate				
To: 15-Apr-19	Breach risk rating: 1				
Audit risk rating	Rationale for audit risk rating				
Low	The controls are rated as moderate, because they are sufficient to ensure that lamp information is correctly recorded most of the time, but there are still some errors. The impact is assessed to be low, based on the kWh differences described above.				
Actions taken to resolve the issue		Completion date	Remedial action status		
Genesis has raised these with Hastings DC and requested the ballast exceptions to be corrected.		01/07/2019	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			
Genesis will review and report exceptions back to Hastings DC monthly where exceptions are identified.		01/06/2019			

Database accuracy					
Non-compliance	Description				
Audit Ref: 3.1	Incorrect ballasts applied resulting in an estimated 5,727 kWh over submission.				
With: Clause 15.2 and	Potential impact: High				
15.37B(b)	Actual impact: Low				
From: 01-Nov-17 To: 15-Apr-19	Audit history: Twice				
	Controls: Moderate				
	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	The controls are rated as moderate, because they are sufficient to ensure the database is accurate most of the time. The impact is assessed to be low, based on the kWh differences described above.				
Actions taken to resolve the issue		Completion date	Remedial action status		
Genesis has raised these with Hastings DC and requested the ballast exceptions to be corrected.		01/07/2019	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			
Genesis will review and report exceptions back to Hastings DC monthly where exceptions are identified.		01/06/2019			

Volume information accuracy					
Non-compliance	Description				
Audit Ref: 3.2	Incorrect ballasts applied resulting in an estimated 5,727 kWh over submission.				
With: Clause 15.2 and	Potential impact: High				
15.37B(c)	Actual impact: Low				
	Audit history: Twice				
From: 01-Nov-17	Controls: Moderate				
To: 15-Apr-19	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	The controls are rated as moderate, because they are sufficient to ensure that lamp information is correctly recorded most of the time but there are still some errors. The impact is assessed to be low, based on the kWh differences described above.				
Actions taken to resolve the issue		Completion date	Remedial action status		
Genesis has raised these with Hastings DC and requested the ballast exceptions to be corrected.		01/07/2019	Identified		
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