

#### **Discussion with IPAG**

## Investing to keep our networks relevant now and support an open-access future.. Data is essential...better inputs = better outputs

## The future of networks is delivering value for **customers** (not value from regulation)

- we will need to know what customers want, so we need to collect data from other sources, ask questions and use a variety of information in new ways to design this future network
- we need to be trusted with other people's data
- cost matters

Western Region 179,105 ICPs 17,547 km of line/cable

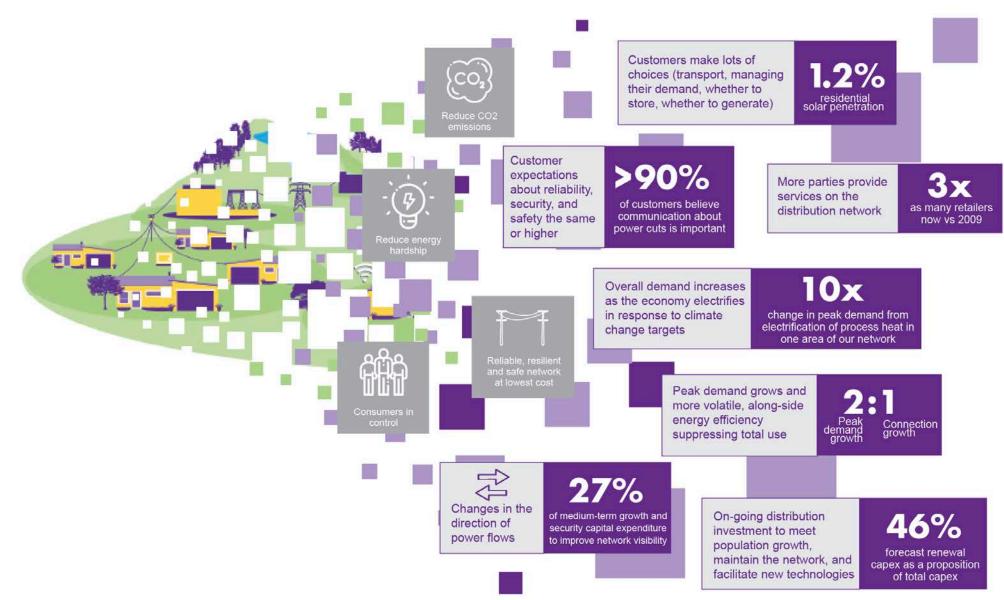
2,245 GWh of energy conveyed

# Eastern Region 158,030 ICPs 10,568 km of line/cable 2,603 GWh of energy conveyed

Tauranga



# We're excited about the role that electricity networks will play in the future. We see a long-term and important role for electricity networks...



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#### Data: what and why (improving customer experience)

#### Examples

- Safety during maintenance
- Maximising value of LV network assets
- Demand forecasts
- Power quality and outages at the customer
- Improving management of outages (planned and unplanned)
- Risk-based planning (Voll)
- Assessing nature and scale of network alternatives incl. pricing impacts

## Network management

## Pricing & disclosures

### Analytic tools and systems, contracts, \$







#### Data at the connection point

- Historic non-anonymised, non-aggregated consumption data
- Power quality data eg voltage, harmonics, last gasp
- Nature of the connection eg DG

#### Examples

- Price design
- Demand forecasting under a revenue cap
- Pricing/consumption linkage
- Customer impact
- Compliance and disclosure requirements

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#### The End

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