Compliance plan for OtagoNet JV

Non-compliance	Description		
Audit Ref: 2.1	The Effective Date of changing ICPs status to "decommissioned" is incorrect		
With: 11.2(1)	Potential impact: Low		
	Actual impact: Low		
From: 01-Jul-17	Audit history: Once previously		
To: 31-Jul-18	Controls: Moderate		
	Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	Controls are recorded as moderate because some refinement could still be done. PowerNet runs a few reports which monitor integrity and validity of information in the registry. Audit risk rating is assigned as low because the impact on settlement outcome is minimal.		
Actions taken to resolve the issue		Completion date	Remedial action status
No action has been taken to correct historic data		N/A	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
PowerNet has previously believed the Decommissioning date is the date of the administrative decision to decommission an ICP. Therefore the Effective Date has been loaded as the date of this action and is the same date the Registry is updated.		Ongoing	
We understand now the Effective Date should be the date the ICP was actually disconnected from the network, and we will change our process to record this as the Effective Date. We note this may at times cause us breach the rules for timeframes for updates as we await the trader updating the ICP status.			

Non-compliance

Description

Audit Ref:.3.5	Initial Energisation Date for a number of ICPs was uploaded later than 10 BD			
With: 7(2A) of	Potential impact: Low			
Schedule 11.1	Actual impact: Low			
	Audit history: Multiple times			
From: 01-Jul-17	Controls: Moderate			
To: 31-Jul-18	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are rated as moderate because there are some improvements that can be made to them. The number of late updates decreased in comparison with last year's findings. Audit risk rating assigned as low because the impact on settlement outcomes is low			
Actions taken to resolve the issue		Completion date	Remedial action status	
Follow-up as outlined below		Ongoing	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
PowerNet requires the person electrically connecting an IPC to firstly have the approved Installation Connection Application form available on site. Then sign it off as completed on the day and send it to PowerNet within a day of completing the electrical connection.		Ongoing		
A weekly report is run to identify any ICPs having become Active but PowerNet has not received the completed form.				
Any found are followed-up with parties involved to ensure they understand these requirements.				

Audit Ref: 4.1	Registry information not updated within 3 business days by all networks		
With: 8 of Schedule	Potential impact: Low		
11.1	Actual impact: Low		
	Audit history: Multiple times		
From: 01-Jul-17	Controls: Moderate		
To: 31-Jul-17	Breach risk rating: 2		
Audit risk rating	Rationale for audit risk rating		
Low	Controls are recorded as moderate. Compliance in this is improved due to stricter processes. Our audit risk rating is low because backdating of price codes has no financial impact, most of them occur within the same billing month. There is no impact on settlement outcomes		
Actions taken to resolve the issue		Completion date	Remedial action status
Added to weekly System Control Report a monitor of NSP changes.		16-Jul-18	Identified
Preventative actions t	aken to ensure no further issues will occur	Completion date	
As above		16-Jul-18	

Non-compliance

Description

Audit Ref: 4.6 With: 7(1) of	Incorrect or lack of information in the registry for a small number of ICPs Potential impact: Low		
Schedule 11.1	Actual impact: Low		
From: 01-Jul-17	Audit history: Once previously Controls: Moderate		
To: 31-Jul-18	Controls: Moderate Breach risk rating: 2		
Audit risk rating	Rationale for	r audit risk ratin	g
Low	Controls are recorded as moderate because some refinement could still be done. PowerNet runs a number of reports which monitor integrity and validity of information in the registry. Audit risk rating is assigned as low because the impact on settlement outcome is minimal (small number of ICPs)		
Actions taken to resolve the issue		Completion date	Remedial action status
Specific ICPs are being followed-up and data corrections made where appropriate.		ASAP	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
For ICPs with DG - In PowerNet's ICP database, as data is recorded it is automatically populated to the Registry. It appears any error in that processing has occurred for a number of ICPs. This is being investigated and will be resolved.		On going	
Preventative actions taken to ensure no further issues will occur		Completion date	
As above		16-Jul-18	

Non-compliance	Description
Audit Ref: 4.11	Incorrect management of "decommissioned" status. The effective date of
With: 20 of Schedule	ICPs being decommissioned is the same as the date of update of the registry
11.1	Potential impact: Low
	Actual impact: Low
From: 01-Jul-17	Audit history: None
To: 31-Jul-18	Controls: Weak
	Breach risk rating: 3
Audit risk rating	Rationale for audit risk rating
Low	Controls are recorded as weak. There is not a robust process in place. There is concern for this area of ICP management on the LLNW network. Audit risk rating is recorded as low because the impact on settlement outcomes is small

Actions taken to resolve the issue	Completion date	Remedial action status
See Comments in 2.1		Identified
Preventative actions taken to ensure no further issues will occur	Completion date	
See Comments in 2.1		