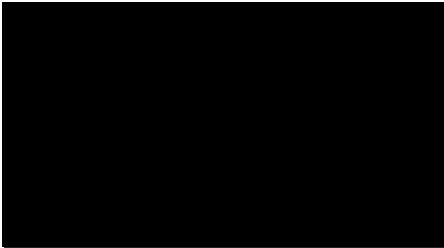


17 October 2018

By Email



OIA request - number of disputes involving Metec meters

I refer to your email of 12 October 2018, in which you requested "...the total number of cases/disputes brought to the attention of your agency involving the Metec Day/Night smart meter".

The Authority is aware of only one case/dispute involving a Metec meter, which has been brought to our attention by the media.

If you have any further questions in relation to this, please contact Amanda King, Communications Manager at Amanda.king@ea.govt.nz. Alternatively, you may wish to contact the independent dispute resolution service for the electricity industry, Utilities Disputes Limited, who may have more information about this topic (www.utilitiesdispute.co.nz).

Yours sincerely

Androula Dometakis
Acting Chief Executive