Compliance plan for Burnham – 2018

Deriving submission information					
Non-compliance	Description				
Audit Ref: 2.1	Incorrect profile is recorded on the registry.				
With: Clause 11(1) of	Potential impact: Low				
Schedule 15.3	Actual impact: Low				
	Audit history: None				
From: unknown	Controls: Moderate				
To: 23-Apr-18	Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	Controls ensure the correct profile is used; it's just that the registry is incorrect. The controls are recorded as moderate because they could be improved. Contact's submission is calculated using the correct profile information, therefore the audit risk rating is low.				
Actions taken to resolve the issue		Completion date	Remedial action status		
The incorrect profile on the registry issue is a result of a system defect – currently a fix is underway to prevent this issue from occurring. A manual work around is currently in place to update the registry where required		July 2018	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			

Description and capacity of load				
Non-compliance	Description			
Audit Ref: 2.4	One lamp type has incorrect lamp wattage recorded, affecting one lamp.			
With: Clauses 11(2)(c) and (d) of Schedule 15.3	The expected wattage is 77 W and not the 75 W recorded in the database, expected under reporting is 8.5 kWh per annum.			
	Potential impact: Low			
From: unknown To: 23-Apr-18	Actual impact: Low			
	Audit history: None			
	Controls: Strong			
	Breach risk rating: 1			
Audit risk rating	Rationale for audit risk rating			

Low	The controls are rated as strong because only one of the 84 lamps in the database had incorrect wattage information.
	The impact is low; the expected wattage for the lamp type is 77 not 75.

Actions taken to resolve the issue	Completion date	Remedial action status
Contact will work with Orion to get the DUML database updated with these correct values	July 2018	Identified
Preventative actions taken to ensure no further issues will occur	Completion date	