## Compliance plan for Tauranga CC Parks and Reserves – 2018

| Deriving submission information   |  |                 |                        |
|---|--|-----------------|------------------------|
| Non-compliance  | Description  |                 |                        |
| Audit Ref: 2.1 With: 11(1) of Schedule 15.3 From: unknown To: 30-Apr-18                       | The field audit found a total wattage of 26,891 and the database recorded 27,063. The difference indicates over submission of 734 kWh per annum.  Potential impact: Medium  Actual impact: Low  Audit history: Once  Controls: Moderate  Breach risk rating: 2 |                 |                        |
| Audit risk rating   | Rationale for audit risk rating  |                 |                        |
| Low   | The controls are rated as moderate, because they are sufficient to ensure that lamp details are correct most of the time  The impact is rated as low because the impact on settlement of the database inaccuracy is approximately 734 kWh.                     |                 |                        |
| Actions taken to resolve the issue  |  | Completion date | Remedial action status |
| TRUS will work with Tauranga City Council to review and correct any anomalies in the database |  | 30/09/18        | Identified             |
| Preventative actions taken to ensure no further issues will occur                             |  | Completion date |                        |
| Validation of new load items to occur when installed  |  | Ongoing         |                        |

| Location of each item of load          |   |  |  |
|--|---|--|--|
| Non-compliance                         | Description                               |  |  |
| Audit Ref: 2.3                         | One record without a location description |  |  |
| With: Clause 11(2)(b) of Schedule 15.3 | Potential impact: Low                     |  |  |
|  | Actual impact: Low                        |  |  |
|  | Audit history: None                       |  |  |
| From: 19-May-16                        | Controls: Strong                          |  |  |
| To: 30-Apr-18                          | Breach risk rating: 1                     |  |  |
| Audit risk rating                      | Rationale for audit risk rating           |  |  |

| Low  | The controls are recorded as strong because they mitigate risk most of the time.            |                 |                        |
|--|---|-----------------|------------------------|
|  | The impact on settlement and participants is minor; therefore the audit risk rating is low. |                 |                        |
| Actions taken to resolve the issue   |   | Completion date | Remedial action status |
| TRUS will raise the recommendation for GPS co-ordinates to be included in the database |   | 30/06/18        | Identified             |
| Preventative actions taken to ensure no further issues will occur                      |   | Completion date |                        |
| The locations for new items will be validated to ensure they can                       |   | 30/09/18 and    |                        |

be found

ongoing

| Description and capacity of load  |  |                 |                        |
|---|--|-----------------|------------------------|
| Non-compliance  | Description  |                 |                        |
| Audit Ref: 2.4  | Gear wattage not recorded in the database  |                 |                        |
| With: Clause 11(2)(b) of  | Potential impact: Medium   |                 |                        |
| Schedule 15.3   | Actual impact: Low   |                 |                        |
|   | Audit history: None  |                 |                        |
| From: unknown   | Controls: Weak   |                 |                        |
| To: 30-Apr-18   | Breach risk rating: 3  |                 |                        |
| Audit risk rating   | Rationale for audit risk rating  |                 |                        |
| Low   | Controls are rated as weak because the gear wattage data is not present at all   |                 |                        |
|   | The impact is rated as low because of the low numbers and because Trustpower adds the ballast wattage to ensure submission is correct. |                 |                        |
| Actions taken to resolve the issue  |  | Completion date | Remedial action status |
| TRUS adds ballast to submission data calculation as standard practice, and will work with Tauranga City Council to ensure ballast is added to their database. |  | 30/09/18        | Identified             |
| Preventative actions taken to ensure no further issues will occur   |  | Completion date |                        |
| Ballast to be entered into database a standard practice for new items   |  | Ongoing         |                        |

| All load recorded in database   |  |                 |                        |
|---|--|-----------------|------------------------|
| Non-compliance  | Description  |                 |                        |
| Audit Ref: 2.5  | The field audit identified one lamp which was not recorded in the database.  |                 |                        |
| With: Clause 11(2A) of  | Potential impact: Medium   |                 |                        |
| Schedule 15.3   | Actual impact: Low   |                 |                        |
|   | Audit history: Once previously   |                 |                        |
| From: unknown   | Controls: Strong   |                 |                        |
| To: 30-Apr-18   | Breach risk rating: 1  |                 |                        |
| Audit risk rating   | Rationale for audit risk rating  |                 |                        |
| Low   | The controls are rated as strong, as they are sufficient to ensure that most database information is recorded correctly. |                 |                        |
|   | The impact is rated as low because the impact on settlement is minor for one ligh  |                 |                        |
| Actions taken to resolve the issue  |  | Completion date | Remedial action status |
| TRUS will work with Tauranga City Council to review and correct any anomalies in the database |  | 30/09/18        | Identified             |
| Preventative actions taken to ensure no further issues will occur                             |  | Completion date |                        |
| Validation of new load items to occur when installed  |  | Ongoing         |                        |

| Database accuracy                             |   |                 |                        |
|---|---|-----------------|------------------------|
| Non-compliance                                | Description   |                 |                        |
| Audit Ref: 3.1 With: Clause 15.2 and          | use 15.2 and  The difference indicates over submission of 734 kWh per annum.  |                 |                        |
| 15.37B(b)                                     |   |                 |                        |
| From: unknown                                 | Audit history: Once   |                 |                        |
| To: 30-Apr-18                                 | Controls: Moderate  |                 |                        |
|   | Breach risk rating: 2   |                 |                        |
| Audit risk rating                             | Rationale for audit risk rating   |                 |                        |
| Low   | The controls are rated as moderate, because they are sufficient to ensure that lamp details are correct most of the time  The impact is rated as low because the impact on settlement of the database |                 |                        |
| inaccuracy is approximately 734 kWh per annum |   |                 |                        |
| Actions taken to resolve the issue            |   | Completion date | Remedial action status |

| TRUS will work with Tauranga City Council to review and correct any anomalies in the database | 30/09/18        | Identified |
|---|-----------------|------------|
| Preventative actions taken to ensure no further issues will occur                             | Completion date |            |
| Validation of new load items to occur when installed  | Ongoing         |            |

| Volume information accuracy   |   |                 |                        |
|---|---|-----------------|------------------------|
| Non-compliance  | Description   |                 |                        |
| Audit Ref: 3.2 With: Clause 15.2 and 15.37B(c)  | The field audit found a total wattage of 26,891 and the database recorded 27,063. The difference indicates over submission of 734 kWh per annum.  Potential impact: Medium  |                 |                        |
| From: unknown   | Actual impact: Low  |                 |                        |
| To: 30-Apr-18   | Audit history: Once   |                 |                        |
|   | Controls: Moderate  |                 |                        |
|   | Breach risk rating: 2   |                 |                        |
| Audit risk rating   | Rationale for audit risk rating   |                 |                        |
| Low   | The controls are rated as moderate, because they are sufficient to ensure that lamp details are correct most of the time  The impact is rated as low because the impact on settlement of the database inaccuracy is approximately 734 kWh per annum |                 |                        |
| Actions taken to resolve the issue  |   | Completion date | Remedial action status |
| TRUS will work with Tauranga City Council to review and correct any anomalies in the database |   | 30/09/18        | Identified             |
| Preventative actions taken to ensure no further issues will occur                             |   | Completion date |                        |
| Validation of new load items to occur when installed  |   | Ongoing         |                        |