

Compliance plan for Electrix - 2018

Advise MEP of Records, Certificates Or Reports For A Metering Installation		
Non-compliance	Description	
Audit Ref: 3.9 With: Clause 14 Of Schedule 10.4 From: 11-Jan-17 To: 24-Jan-18	Certification records provided to the MEP late for five of ten metering installations. Potential impact: Medium Actual impact: Low Audit history: None Controls: Weak Breach risk rating: 3	
Audit risk rating	Rationale for audit risk rating	
Low	The controls are recorded as weak because they do not mitigate risk most of the time. The impact on MEPs is minor; therefore the audit risk rating is low.	
Actions taken to resolve the issue		Completion date
We are looking into how to develop our process to achieve the time frames		30 May 2018
Preventative actions taken to ensure no further issues will occur		Completion date
We are looking into how to develop our process to achieve the time frames presently we are using a manual spreadsheet to monitor the timeframes		30 May 2018
		Investigating

Burden & Compensation	
Non-compliance	Description
Audit Ref: 5.40 With: Clause 31 Of Schedule 10.7 From: 01-Feb-15 To: 02-Feb-18	Electrix has not confirmed the accuracy of non-TWS CTs when the in-service burden is lower than the lowest test point recorded in the IEC standard. Potential impact: Low Actual impact: Low Audit history: None Controls: None Breach risk rating: 3
Audit risk rating	Rationale for audit risk rating

Low	<p>There is currently no process in place to manage low burden on CT metered installations with non-TWS CTs.</p> <p>The impact on settlement is likely to be minor because the overall error of the installations is measured and recorded.</p>		
Actions taken to resolve the issue		Completion date	Remedial action status
Instructed the technician to correct the minimum burden requirement		9 Feb 2018	Identified
Preventative actions taken to ensure no further issues will occur		Completion date	
Update our current work procedure		30 May 2018	