Compliance plan for Otorohanga DC DUML 2018

•	Deriving submission information				
Non-compliance	Description				
Audit Ref: 2.1 With: Clause 11(1) of Schedule 15.3	The database used to prepare submissions contains some inaccurate information. The database accuracy is assessed to be 95.5% indicating an estimated over submission of 13,000 kWh per annum. Incorrect ballasts recorded in RAMM.				
	Potential impact: Low Actual impact: Low Audit history: None				
From: unknown To: 30-Apr-18	Controls: Moderate Breach risk rating: 2				
Audit risk rating	Rationale for audit risk rating				
Low	The controls are rated as moderate, because they are sufficient to ensure that lamp information is correctly recorded most of the time. The impact is assessed to be low, as the differences found in the field will be flowing through to submission as expected.				
Actions taken to resolve the issue		Completion date	Remedial action status		
TRUS adds ballast to lamp wattages as standard procedure when calculating submission data. TRUS will work with ODC to update the ballast information in the RAMM database		31/07/18	Identified		
Preventative actions taken to ensure no further issues will occur		Completion date			
TRUS will work with ODC to update the ballast information in the RAMM database and will review new items to ensure the ballast is correct.		Ongoing			

Location of each item of load				
Non-compliance	Description			
Audit Ref: 2.3	Three items of load with insufficient details to locate them.			
With: Clause 11(2)(b) of Schedule 15.3	Potential impact: Low			
	Actual impact: None			
	Audit history: None			
From: unknown	Controls: Strong			
To: 30-Apr-18	Breach risk rating: 1			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are rated as strong as the RAMM database has good controls in place to manage load location.			
	The impact is assessed to be low, as only three items of load had insufficient details to locate these.			
Actions taken to resolve the issue		Completion date	Remedial action status	
TRUS will work with ODC to update the missing location details for the 3 items		31/07/18	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
The current RAMM database has good controls in place, TRUS will review new items added to the database to ensure locations are included		Ongoing		

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1 With: Clause 15.2 and 15.37B(b)	The database accuracy is assessed to be 94.4% indicating an estimated over submission of 16,000 kWh per annum if these changes don't flow through in the monthly report. Incorrect ballasts recorded in RAMM.			
	Potential impact: Low			
For any conduction and	Actual impact: Low			
From: unknown	Audit history: None			
To: 30-Apr-18	Controls: Moderate			
	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are rated as moderate, because they are sufficient to ensure that changes to the database are correctly recorded most of the time. The impact is assessed to be low, as the differences found in the field will be flowing through to submission as expected.			
Actions taken to resolve the issue		Completion date	Remedial action status	
ODC is currently undertaking a LED roll out and will ensure these are updated to the database as the lights are changed. TRUS adds ballast to lamp wattages as standard procedure when calculating submission data. TRUS will work with ODC to update the ballast information in the RAMM database		Ongoing 31/07/18	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
ODC is currently undertaking a LED roll out and will ensure these are updated to the database as the lights are changed.		Ongoing		

Volume information accuracy				
Non-compliance	Description			
Audit Ref: 3.2 With: Clause 15.2 and 15.37B(c)	The database accuracy is assessed to be 94.4% indicating an estimated over submission of 16,000 kWh per annum if these changes don't flow through in the monthly report. Incorrect ballasts recorded in RAMM.			
	Potential impact: Low			
	Actual impact: Low			
	Audit history: None			
From: unknown	Controls: Moderate			
To: 30-Apr-18	Breach risk rating: 2			
Audit risk rating	Rationale for audit risk rating			
Low	The controls are rated as moderate, because they are sufficient to ensure that lamp information is correctly recorded most of the time. The impact is assessed to be low, as the differences found in the field will be flowing through to submission as expected.			
Actions taken to resolve the issue		Completion date	Remedial action status	
ODC is currently undertaking a LED roll out and will ensure these are updated to the database as the lights are changed. TRUS adds ballast to lamp wattages as standard procedure when calculating submission data. TRUS will work with ODC to update the ballast information in the RAMM database		Ongoing 31/07/18	Identified	
Preventative actions taken to ensure no further issues will occur		Completion date		
ODC is currently undertaking a LED roll out and will ensure these are updated to the database as the lights are changed.		Ongoing		