Compliance plan for Thames Coromandel DC DUML – 2018

Deriving submission information				
Non-compliance	Description			
Audit Ref: 2.1 With: Clause 11(1) of	The database accuracy is assessed to be 94.6% indicating an estimated over submission of 66,300 kWh per annum.			
Schedule 15.3	Incorrect wattages use for submission resulting in an estimated over submission of 123.86 kWh			
	The combined estimated over submission is 66,176.14 kWh per annum.			
From: entire audit	Potential impact: High			
period	Actual impact: High			
	Audit history: Twice			
	Controls: Moderate			
	Breach risk rating: 6			
Audit risk rating	Rationale for audit risk rating			
High	The controls are rated as moderate, because they are sufficient to ensure that lamp information is correctly recorded most of the time.			
	The impact is assessed to be high, based on the kWh differences described above.		fferences described	
Actions taken to resolve the issue		Completion date	Remedial action status	
Genesis have yet to discuss these issues with TCDC and Power Solutions		12/2018	Investigating	
Preventative actions taken to ensure no further issues will occur		Completion date		
With Genesis using information provided by Jon Stevens @ power solutions. Genesis will endeavour to liaise with all parties to rectify issues outlined in this audit.		12/2018		

All load recorded in the database				
Non-compliance	Description			
Audit Ref: 2.5	Items of load are missing from the database.			
With: Clause 11(2A) of	Potential impact: Low			
Schedule 15.3	Actual impact: Low			
	Audit history: None			
	Controls: Weak			
From: entire audit period	Breach risk rating: 9			
Audit risk rating	Rationale for audit risk rating			
High	The controls are rated as weak as the field capture of lighting changes is not always accurate as indicated by the variances found in the field audit.			
	The impact is assessed to be high, bas section 3.1.	ed on the kWh di	fferences detailed in	
Actions taken to resolve the issue		Completion date	Remedial action status	
Genesis have yet to discuss these issues with TCDC and Power Solutions		12/2018	Investigating	
Preventative actions taken to ensure no further issues will occur		Completion date		
With Genesis using information provided by Jon Stevens @ power solutions. Genesis will endeavor to liaise with all parties to rectify issues outlined in this audit.		12/2018		

Tracking of load change			
Non-compliance	Description		
Audit Ref: 2.6	Tracking of load change not capturing all changes made in the field.		
With: 11(3) of	Potential impact: High		
Schedule 15.3	Actual impact: High		
	Audit history: Once		
From: 01-Jun-17	Controls: Weak		
To: 31-May-18	Breach risk rating: 9		
Audit risk rating	Rationale for audit risk rating		
High	The controls are rated as weak as the field capture of lighting changes is not always accurate as indicated by the variances found in the field audit.		
	The impact is assessed to be high, based on the kWh differences detailed in section 3.1.		
Actions taken to resolve the issue		Completion date	Remedial action status
Genesis have yet to discuss these issues with TCDC and Power Solutions		12/2018	Investigating
Preventative actions taken to ensure no further issues will occur		Completion date	
With Genesis using information provided by Jon Stevens @ power solutions. Genesis will endeavor to liaise with all parties to rectify issues outlined in this audit.		12/2018	

Database accuracy				
Non-compliance	Description			
Audit Ref: 3.1 With: Clause 15.2 and	The database accuracy is assessed to be 94.6% indicating an estimated over submission of 66,300 kWh per annum.			
15.37B(b)	The ballasts are not recorded correctly in the RAMM database.			
	Potential impact: Low			
Actual impact: Low				
	Audit history: None			
From: entire audit	Controls: Weak			
period	Breach risk rating: 9			
Audit risk rating	Rationale for audit risk rating			
High	The controls are rated as weak as the field capture of lighting changes is not always accurate as is indicated by the database accuracy rating.			
	The impact is assessed to be high, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Genesis have yet to discuss these issues with TCDC and Power Solutions		12/2018	Choose an item.	
Preventative actions taken to ensure no further issues will occur		Completion date		
With Genesis using information provided by Jon Stevens @ power solutions. Genesis will endeavor to liaise with all parties to rectify issues outlined in this audit.		12/2018		

Volume information accuracy				
Non-compliance	Description			
Audit Ref: 3.2 With: Clause 15.2 and	The database accuracy is assessed to be 94.6% indicating an estimated over submission of 66,300 kWh per annum.			
15.37B(c)	Incorrect wattages use for submission resulting in an estimated over submission of-123.86 kWh.			
	The combined estimated over submission is 66,176.14 kWh per annum.			
From: entire audit	Potential impact: High			
period	Actual impact: High			
	Audit history: Twice			
	Controls: Weak			
	Breach risk rating: 9			
Audit risk rating	Rationale for audit risk rating			
High	The controls are rated as weak as the field capture of lighting changes is not always accurate as is indicated by the database accuracy rating. The impact is assessed to be high, based on the kWh differences described above.			
Actions taken to resolve the issue		Completion date	Remedial action status	
Genesis have yet to discuss these issues with TCDC and Power Solutions		12/2018	Investigating	
Preventative actions taken to ensure no further issues will occur		Completion date		
With Genesis using information provided by Jon Stevens @ power solutions. Genesis will endeavor to liaise with all parties to rectify issues outlined in this audit.		12/2018		