



Penrose Substation Outage

Implementation Plan Progress Update

June 2017 Update

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Recommendation	Action	Progress Update	Due Date	Status
Joint Recommendation 1  Transpower and Vector implement changes at Transpower's Penrose substation as part of the recovery works, including installing replacement	Transpower/Vector will:  • Agree new, separate cable routes through Transpower's switchyard (Completed);	New cable routes have been agreed.		Completed
cables in two trenches containing segregated ducts for each cable to effectively eliminate the risk of fire causing multiple cable failures.	Design a new permanent solution at the Penrose substation (completed);	Completed		Completed
	Construct the new cable trenches by 30 June 2016; and	The main cable trough (where the fire started) has been constructed, cables re-routed and trough now closed. The orange route cable trough (parallel to the NAAN Ring bus cable trough) extension is underway with works to be completed by Christmas	30 June 2016	Completed
	Completed all additional upgrade works by 30 November 2016.	Vector's final cable installations were completed in February 2017. Delays occurred due to the removal of the Transpower 33kV overhead bus through the "Orange Route".	April 2017	Completed
Joint Recommendation 2  Transpower and Vector review locations where power cables are installed in open air environments to identify any asset risks at the following locations:  • Transpower/Vector points of connection (GXPs);	Inspect all 133 sites on the Vector network where there are multiple cables in open air, including Transpower and third party substations, assess the consequences of failure, and identify actions to mitigate risks identified from the inspections (Completed);			Completed
<ul> <li>Vector's network;</li> <li>Transpower sites;</li> <li>and take appropriate actions to mitigate these</li> </ul>	<ul> <li>Proactively apply flame retardant coating to all in-air joints located at these 133 sites 15 February 2016;</li> </ul>		15 February 2016	Completed
risks	Completed all other actions identified to mitigate the risks for lower priority sites by 30 June 2016; and	All actions are complete. The schedule had been restricted by asbestos clean-up operations at a number of sites.	31 December 2016	Completed
	<ul> <li>Amend its maintenance schedules to amend inspection cycles for all significant open air cable installations by 30 April 2016.</li> </ul>	Additional consultation with Field Service Providers completed. Feedback from consultations were integrated into Standard ESM-301.		Completed
	Transpower will:  • Inspect all critical Transpower substations to identify cable joints in air, assess the consequences of failure, and identify actions to mitigate risks identified from the inspections (Completed); and	Otahuhu, Penrose and Whirinaki) were identified as having cable joints installed within building		Completed

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	<ul> <li>Completed all actions identified to mitigate the risks at critical sites by 31 May 2016;</li> </ul>	All mitigation work is complete.		Completed
Joint Recommendation 3  Vector review and update its relevant policies, procedures and practices with respect to cables, and cable joints installed in air.	Vector will:  • Revise design standards that stipulate all new cable joints be buried direct, or where this cannot be achieved:  • Minimum vertical and horizontal separation spacing limits shall be applied (Completed); and			Completed
	<ul> <li>Joints shall be covered, enclosed or encased in such a way as to minimise the risk of damage to all other cables (Completed)</li> </ul>			Completed
	<ul> <li>Revise design standards stipulating more stringent requirements implemented on</li> <li>cable support structures (Completed); and</li> </ul>			Completed
	<ul> <li>Cable joint support structures by 15 April 2016.</li> </ul>	New Standard ESE 301 - Cable support systems in basement has been published		Completed
	Revise maintenance standards implemented for high voltage cables:     Standard ESM301 Maintenance of HV Cables reviewed by 31 March 2016.		31 March 2016	Completed
Joint Recommendation 4  Transpower incorporate learnings from the Penrose cable fire into asset management practice, including design standards. Include mitigation of risks from failures of cable joints in	specification to minimise collateral effects of fire by 31 March 2016; and	Transpower have reviewed the cable purchase specification TP.PS 03.01 & TP.PS 04.01. It was determined that no changes are required.	31 March 2016	Completed
open air.	<ul> <li>Transpower will review its fire risk standard TP DS 61.06 to include a risk based approach to identifying and valuing substation asset fire risk. This will ensure a consistent, repeatable approach is used to evaluating risks and potential mitigations in site reviews. This standard will be updated by 31 March 2016. Transpower will assure that the standard is applied by monitoring the outputs of the site reviews.</li> </ul>	Transpower Standard TP DS 61.06 has been updated and now includes guidance on identifying and assessing site risks as well as providing technical requirements new (green field) installation of cables in air to avoid the possible effects of fire caused by a failure and its subsequent spread. It also provides general guidance on the application of passive fire protection to the existing installations where cables are installed in air. The standard is now operational.	31 March 2016	Completed

Recommendation	Action	Progress Update	Due Date	Status
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Joint Recommendation 5	Vector will:			
Vector review and update its risk management framework, and risk identification processes.	<ul> <li>Review and amend its asset risk management framework for each asset category (Completed);</li> </ul>			Completed
	<ul> <li>Amend its procurement processes and contracts to request suppliers to make Vector aware of any significant issues with product failures by 30 June 2016;</li> </ul>	Register of critical material suppliers established by Procurement; letter sent to critical material suppliers by Procurement advising them of product failure notification requirements; supplier contract templates amended to incorporate additional clause for product failure notification requirements.		Completed
	<ul> <li>Create a dedicated role within its networks business focused on managing asset risk identification and management processes (Completed);</li> </ul>			Completed
	<ul> <li>Completed its assessment of asset risk profiles at GXP's to ensure the criticality of assets is considered (Completed);</li> </ul>			Completed
	<ul> <li>Completed its assessment of asset risk profiles at significant Zone Substations by 31 March 2016; and</li> </ul>		31 March 2016	Completed
	Review its risk identification processes to ensure any learnings from the incident are applied by 31 March 2016		31 March 2016	Completed
Joint Recommendation 6  Transpower update its standard operating procedures to apply key learnings from the incident.	, , , ,	Transpower has also updated the High Impact Low Probability (HILP) risk review process. The improved process has been trialled and further refinements made. The new risk review process Is now operational.  We have designed a customer site risk review process to ensure A & O Schedules are updated at all sites in order of criticality over the coming few years.	30 June 2016	Completed
Joint Recommendation 7  Vector update its standard operating procedures to apply key learnings from the incident.	<ul> <li>Amending its operating standard (EOS003) to include additional restrictions on reclosing on tripped circuits that contain sections of in-air cables (Completed);</li> </ul>			Completed
	<ul> <li>Updating SCADA tiles to provide information to operating staff on the location of in-air joints (Completed);</li> </ul>			Completed
	Completing refresher training for all operating staff on the risks associated with in-air joints (Completed); and			Completed

Recommendation	Action	Progress Update		6
			Due Date	Status
	<ul> <li>Vector will review its communications and existing access arrangements with the NZFS to identify opportunities for improvement by 31 January 2016.</li> </ul>			Completed
Joint Recommendation 8  Transpower update its standard operating procedures to apply key learnings from the incident.	<ul> <li>Transpower will review its communications and existing arrangements with the NZFS, to identify opportunities for improvement. A workshop with the NZFS has been completed;</li> </ul>	Workshop was held in November 2015.		Completed
	Review the improvement opportunities generated from the NZFS workshop and instigate, rollout and communicate changes by 31 May 2016;	Transpower has consolidated the recommendations from the NZFS Workshop and the independent safety review. The majority of the recommendations have now been completed. Remaining process update items are on track for completion by June 2017. Update of site signage and the site lock boxes are being considered and discussed further by NZFS and Transpower. Once a decision has been made this will prioritised and included in the Asset Management Plan.	30 November 2017	Underway
	<ul> <li>Ensure that operating procedures are in place to minimise the risk that an operator could close onto a faulted transmission circuit cable section by 31 March 2016; and</li> </ul>	No Change required. Transpower Operating Standard TP AOI 07.518 covers this.		Completed
	Define and document major event management training based on CIMS model for the Grid Operators, Regional Service Managers or other first responders by 31 May 2016.  Service Managers or other first responders by 31 May 2016.	Transpower have provided training for 29 key operational staff to CIMS 4 (Incident Command and Control) NZQA qualification level. In addition to these members we have also provided training to a further 24 staff in CIMS 2 qualification. Transpower has identified 5 key Operational event facilities for any future event management requirements.  These sites are in:  Auckland  Hamilton  Palmerston North  Wellington  Christchurch.  Each of these facilities are being supplied with CIMS Incident response packs with templates and procedures for managing operational events. In addition to equipping these facilities, we are issuing key Grid Performance staff with an event response pack which includes network diagrams, contact lists, CIMS role descriptions and event declaration authorities.  The response packs are being collated this week and should be out on site and with the response personal by the week ending 9th December 2016.  This action is considered complete and Transpower will continue to develop its CIMS capability.	31 May 2016 Now scheduled for 30 June 2016	Completed

Recommendation	Action	Progress Update		
			<b>Due Date</b>	Status
Joint Recommendation 9	<ul> <li>Transpower has reviewed the standard contractual terms from the Benchmark Transmission Agreement (Schedule 6</li> </ul>	No Change here.		
Transpower and Vector review contractual terms and management processes at points of connection to ensure key learnings from the incident are incorporated.	<ul> <li>Access and Occupation), and considers that they are fit-for-purpose;</li> </ul>			Completed
	<ul> <li>Vector has reviewed the contractual terms in the current agreements with Transpower;</li> </ul>	No Change here.		Completed
	Transpower and Vector will jointly undertake a review of	Joint risk workshop was held between Vector and Transpower at Otahuhu on 7 April. Risk bow ties		
	asset management processes at the interface to be	were developed and approaches to identifying and evaluating site risk was shared between parties.	30 June 2016	Completed
	completed by 30 June 2016; and	Joint risk workshop was held between Vector and Transpower at Otahuhu on 7 April. Risk bow ties were developed and approaches to identifying and evaluating site risk was shared between parties.	30 Julie 2010	completed
	<ul> <li>Transpower and Vector will jointly review the Access and Occupancy schedules (and the associated review mechanisms) by 30 June 2016.</li> </ul>	Transpower have revised our A & O approval process to ensure all parties are clear about their accountabilities through the process and the requirement for the A & O Schedule to be updated as a part of the closeout stage, once the work is complete.		
		This closeout process puts enhanced focus on providing quality As Built operational drawings which are in line with the established Industry Guidelines for the Use of Mutual-Interest Drawings.	30 June 2016	Completed
		This process has been embedded and is now operational through the business and is working well.		
Joint Recommendation 10  Transpower improve the business process for	Review the business process for assessing and approval to customer requests for access and occupation of	Joint risk workshop was held between Vector and Transpower at Otahuhu on 7 April. Risk bow ties were developed and approaches to identifying and evaluating site risk was shared between parties.		
assessing and agreeing to customer requests for access and occupation of Transpower land.	Transpower land by 31 May 2016; and	Transpower have revised our A & O approval process to ensure all parties are clear about their accountabilities through the process and the requirement for the A & O Schedule to be updated as a part of the closeout stage, once the work is complete.		
		This closeout process puts enhanced focus on providing quality As Built operational drawings which are in line with the established Industry Guidelines for the Use of Mutual-Interest Drawings.	31 May 2016 Now scheduled for 1	Completed
		This process has been embedded and is now operational through the business and is working well.	July 2016	
		Transpower has also updated the High Impact Low Probability (HILP) risk review process. The improved process has been trialled and further refinements made. The new risk review process is now operational and ten site visits have been completed in the last four months.		
	Ensure that a risk assessment is part of the process by 31     May 2016		31 May 2016	Completed
Joint Recommendation 11	Establish an ongoing process to provide assurance about the status and condition of customer assets on	We have developed a customer site risk review process to ensure A & O Schedules are updated at all sites in order of criticality over the coming few years.		
Transpower establish an on-going process to	Transpower land and the potential risks to the national		30 June 2016	Completed
provide assurance about the status and condition	grid. This process is to focus on critical sites, and to			
of customer assets on Transpower land and the	include agreement of risk mitigation plans with customers.			

Recommendation	Action	Progress Update  Due Date	Status
potential risks to the grid.	This will be completed by 30 June 2016.		

# Recommendations from the Electricity Authority report– Progress update 31st May 2016

Recommendation	Action	Progress Update	Due Date	Status
Recommendation 1  11.4 The detailed background, failure mechanisms and key lessons of the Penrose fire have potential values for other electricity lines businesses. The Authority recommends that Vector and Transpower share the findings of this inquiry and the investigation with other electricity lines businesses.  11.5 Where barriers exist to the sharing of information, Vector and Transpower must tell the Authority about the nature of the barriers and the limitations placed on information sharing.	Arrange an industry workshop to share the learnings from the Penrose Outage by 31 March 2016.	The Workshop was led by Transpower CEO Alison Andrew and Vector CEO Simon Mackenzie.  A presentation outlining the event, the investigation findings, key learnings and progress to date was provided. Good feedback on the presentation and key learnings was provided by the attendees.  Representatives from the following companies attended:  Transpower Limited  Vector Limited  Southpark Utilities Limited  The Lines Company Limited  Trust Power Limited  Trust Power Limited  Unison Networks Limited  Waipa Networks Limited  Well Networks Limited  Wellington Electricity Lines Limited  Westpower Limited  Westpower Limited  Westpower Limited  Winstone Pulp International Limited  Commerce Commission  Electricity Authority	31 March 2016	Completed
Recommendation 2  11.6 The Authority recommends that Vector reconsider how it prioritises risks for its asset management programme so that it gives priority to supply-critical network components. Vector	Review its generic risk profile models for each of the nine key asset classes by 30 November 2015 (Completed);		30 November 2015	Completed

# Recommendations from the Electricity Authority report– Progress update 31st May 2016

Recommendation	Action	Progress Update	Due Date	Status
should undertake this review immediately and implement recommendations on improvements before 31 March 2016.	Review site specific risks at all Transpower supply (GXP) points by 20 December 2015 taking into account interdependency risk between specific Vector assets and inclusive of Transpower assets (Completed); and		20 December 2015	Completed
	Collate and evaluate the risks at these GXPs and issue any required improvement works by 31 March 2016      To a lite of the state of the 20 New and a 2016.		31 March 2016	Completed
	for its contractors to complete by 30 November 2016.	All GXP risk review actions have been completed	30 November 2016	Completed
Recommendation 3  11.8 The Authority recommends that Vector and Transpower review their fire risk mitigation standards and asset management policies to better align with the key characteristics of specific installations. Vector and Transpower should undertake this review immediately and implement recommendations on improvements before 31 March 2016.	Transpower will:  Transpower will review its fire risk standard TP DS 61.06 to include a risk-based approach to identifying and valuing substation asset fire risk. This will ensure a consistent, repeatable approach is used to evaluating risks and potential mitigations in site reviews. This standard will be updated by 31 March 2016 and Transpower will assure that the standard is applied by monitoring the outputs of the site reviews.	Transpower Standard TP DS 61.06 has been updated to reflect learnings from the Penrose Incident and the changes have been approved. The standard is now operational.	31 March 2016	Completed
11.9 For example, a Transpower standard exists that considers fire risk in cable basements but it does not anticipate other in-air installations (ie in-air cable trenches) that have essentially the same characteristics and pose similar risk profiles.	Vector will:  • Review its standard ENG-028 (Electricity Network Guidelines: Fire protection for Zone Substations) by 30 April 2016; and	New Standard ESE-703 established following consultation with Field Service Providers and now approved.	30 April 2016	Completed
	Review its standard ENS-195 (Maintenance of Zone Substation Fire Suppression Systems) by 31 March 2016.	New Standard ESM-603 established.	31 December 16	Completed
Recommendation 4  11.10 To address explicitly the risk of fire ignition from cable joints, the Authority recommends that Vector and Transpower review their standards for existing power cable joints in in-air situations. For new installations, joints in in-air situations should be avoided where practicable. Vector and Transpower should undertake this review immediately and implement recommendations on improvements before 31 December 2015.	Review and amend any Transpower cable specifications to minimise collateral effects of fire by 31 March 2016; and	Transpower has reviewed the cable purchase specification TP.PS 03.01 & TP.PS 04.01. When the purchase standards are used in conjunction with service specifications It was determined that no changes are required.	31 March 2016	Completed
	Review fire risk standard TP DS 61.06 and add guidance checklists so that these can be used in site reviews by 31 March 2016	Transpower Standard TP DS 61.06 has been updated to reflect learnings from the Penrose Incident and the changes have been approved. The standard is now operational.	31 March 2016	Completed

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Recommendation	Action	Progress Update	Due Date	Status
11.11 A number of relatively low cost fire mitigation solutions have been identified by the investigation in its survey of electricity lines businesses. These options should be fully considered and, where appropriate, implemented.	Vector will:      Identify all locations where records indicate the presence of multiple in-air circuits of significance and to physical inspect all sites.			Completed
Recommendation 5  11.12 The Authority recommends that Vector and Transpower pay greater attention to formalised asset management practices at all boundaries where assets connect to the grid. Vector and Transpower should undertake an immediate review of their asset management policies and implement recommendations on improvements before 31 March 2016.  11.13 If the findings from the review indicate a systematic issue beyond Penrose substation, the Authority recommends that Vector and Transpower undertake a comprehensive review of asset management practices at all points of interconnection between their networks. In addition, Transpower should review asset management practices at all network asset boundaries.	Transpower/Vector will  • Jointly undertake a review of asset management processes at the interface and this will be completed by 31 March 2016.	Joint risk workshop was held between Vector and Transpower at Otahuhu on 7 April. Risk bow ties were developed and approaches to identifying and evaluating site risk was shared between parties.	31 March 2016	Completed
Recommendation 6  11.14 All of Transpower's access and occupancy arrangements and procedures through which third parties are allowed to locate assets and equipment at important substations must be fully reviewed and include a periodic compliance review. Transpower should undertake this review immediately and implement recommendations on improvements before 31 March 2016.  11.15 The Authority recommends that Transpower review its arrangements regarding access and occupancy, and compliance with those arrangements. Transpower should undertake this review immediately and implement recommendations on improvements to its standard contract before 31 December 2015. The Authority recognises that completion of individual contracts between Transpower and its customers	Completed a review of the Access and Occupancy application and approval process. Any improvements will be identified, and any required changes implemented by 31 March 2016.	Transpower has designed a customer site risk review process to ensure A & O Schedules are updated at all sites in order of criticality over the coming few years.  We have also revised our A & O approval process to ensure all parties are clear about their accountabilities through the process and the requirement for the A & O Schedule to be updated as a part of the closeout stage, once the works is complete.  This closeout stage puts enhanced focus on providing quality As Built operational drawings which are in line with the established Industry Guidelines for the Use of Mutual-Interest Drawings.  This process has been embedded and is now operational through the business and is working well.	31 March 2016 Now scheduled for 1 July 2016	Completed

# Recommendations from the Electricity Authority report– Progress update 31<sup>st</sup> May 2016

Recommendation	Action	Progress Update	Due Date	Status
may take some time to complete and some form of prioritisation may be required.				
11.16 The inquiry found that the arrangements, through which Transpower had provided Vector with access to locate its cables in the Penrose trench were not well understood by either Vector or Transpower. For example, important schedules recording the cables in the trench were inaccurate and had not been updated, and approvals for locating additional cables in the trench had not been documented. These issues must be addressed and corrected in the review.				
Recommendation 7  11.17 The Authority recommends that Vector review its network planning standards with respect to the definition of a single credible contingency event relevant to the multiple power cables colocated within close proximity. Vector should undertake this review immediately and implement	2016;		29 February 2016	Completed
recommendations on improvements before 31 March 2016.  11.18 Thirty-eight power cables supporting 19	Review its current security standards with respect to single credible contingency events by 29 February 2016; and		29 February 2016	Completed
supply-critical circuits co-located within an in-air trench was a primary risk factor in the Penrose fire incident. The cable trench was effectively a single contingency risk for the 19 supply-critical circuits. Such supply-critical circuits should have had at least one level of redundancy inherent in the network design.	Review its asset management standards to minimise the likelihood of a cable joint failure creating a subsequent failure on a co-located cable circuit by 31 March 2016.			
11.19 Included in the lengths of power cables were 11 kV power cables that Vector managed using a 'run to failure' maintenance approach. Locating 'run to failure' cables in an in-air situation in close proximity to other assets that have a higher standard applied to them was a critical factor in extent of supply disruption that resulted from the Penrose fire. Vector must reconsider the application of its network planning standards for these situations.			31 March 2016	Completed

# Recommendations from the Electricity Authority report– Progress update 31st May 2016

Recommendation	Action	Progress Update	Due Date	Status
Recommendation 8	Vector will:			
11.20 Vector and the AECT should review the scope of the biennial State of the Network Reviews to ensure that the reviews achieve what was intended, and that any limitations are fully	Review the current terms of reference as agreed with the Trust (Completed);			Completed
understood.	<ul> <li>Propose any amendments (if required) to the Trust by 28</li> <li>February 2016; and</li> </ul>		20 Fabruary 2016	Commission
11.21 The Authority recommends that the scope of future State of the Network Reviews include supply-critical network components, and an			28 February 2016	Completed
assessment of how the associated risks are being managed.	<ul> <li>Incorporate the revised terms of reference in the next review and report.</li> </ul>	Process in place to incorporate when next engagement is completed.		
11.22 Vector and the AECT should undertake the review immediately and include recommendations on improvements in the 2016 State of the Network review and report.				Completed
Recommendation 9  11.23 An early post-event review involving Vector, Transpower and NZFS should have taken place. The lack of such a review has raised, at a late stage in the inquiry, important questions about communications and safety management during and after the fire. Resolution of inconsistencies between the perspectives of Vector, Transpower and NZFS could reveal important lessons and opportunities for improvement in emergency management procedures.  11.24 The Authority notes that in the final stages of this inquiry, Transpower has said that it is considering a safety review that will bring together Vector, Transpower and NZFS in a review of the safety and inter-agency aspects resulting from the Penrose fire.	Transpower will facilitate a workshop between the relevant parties to review the event by:  • Drafting a workshop scope to encompass the recommendations (complete);	The workshop was held between Transpower, Vector and NZFS. The workshop covered the following:  a) Assess the effectiveness of the response;  b) Identify any learnings from the response that could be used to improve the effectiveness of the response for future incidents, including:  • management of risks to personnel or equipment during the response;  • identifying any policy changes, or the practical implementation of existing policy, arising from the response; and  • identifying whether any additional information, plans, protocols, procedures, or the like would assist in responding to future incidents.  Additional focus was a focused on the following;  c) The roles and responsibilities of each party;  d) The actions of each party, and;  e) Interactions between the NZFS and Transpower/Vector (and their contractors)		Completed
11.25 The Authority considers that the review must include engagement with relevant field and office personnel from Vector, Transpower and NZFS, especially the onsite personnel involved on 5 October 2014. The results must be widely disseminated with relevant stakeholders. This review will provide opportunities to consider and	Arrange for an external peer review by an appropriate independent safety authority and publish the outcomes by 31 March 2016; and	Harvey O'Sullivan was selected to complete the external peer review given his understanding of the New Zealand Electricity Sector compliance with technical legislation, particularly applying that to health and safety.  The peer review has been completed.  Transpower has consolidated the recommendations from the NZFS Workshop and the independent safety review. These actions have been prioritised the roll out completion is scheduled for the 30 <sup>th</sup> June 2017.	31 March 2016 Now scheduled for 30 June 2016	Completed

# Recommendations from the Electricity Authority report– Progress update 31<sup>st</sup> May 2016

Recommendation	Action	Progress Update	Due Date	Status
improve safety and fire control management for emergency responses involving high-voltage electrical facilities.  11.26 The Authority recommends that the safety review be externally peer reviewed by an appropriate independent safety authority and the outcomes publicised by 31 March 2016.	Penrose event) planned for 15 December 2015;		15 December 2015	Completed
outcomes publicised by 31 March 2010.	<ul> <li>Commissioning an independent expert (as recommended by the NZFS) to act as the workshop facilitator (complete);</li> </ul>	Robert Pope was selected as the NZFS Authorised Facilitator.		Completed