Multiple trading relationships: Format for Submission

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| Submitter |  |

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| Question | Comment |
| Q1. How material are the constraints to consumers establishing multiple trading relationships at a single connection identified above?  Q2. Are there other constraints that prevent multiple trading relationships from efficiently occurring? If so, please describe them.  Q3. What do you consider to be the benefits of multiple trading relationships?  Q4. What other services could be enabled by reducing or removing the barriers to multiple trading relationships?  Q5. What changes, if any would be needed to the switching and disconnection/reconnection processes if a consumer were able to have multiple retailers?  Q6. What other data exchange processes that have not been identified in this paper need to be changed to accommodate multiple trading relationships?  Q7. How could the data exchange processes be modified to accommodate multiple trading relationships?  Q8. What other services, if any, would have to share costs between multiple users?  Q9. How could the cost of these services be shared amongst multiple users?  Q10. Could consumer data be more efficiently shared with service providers that have a legitimate claim for access to their consumer’s data? If so, how?  Q11. How much value is there in making it easier for appropriately authorised firms to access information such as a consumer’s tariff structure, the smart meter functionality that is used by the consumer’s MEP, a consumer’s controllable appliances?  Q12. Are there other industry participants that may need to amend their systems to operate in an environment with multiple trading relationships?  Q13. What are the costs of the above changes recognised in questions 10-13?  Q14. What other obligations need to change if multiple traders can serve an ICP?  Q15. How could the obligations discussed above be amended to accommodate multiple traders at an ICP?  Q16. What costs would be involved in amending consumer-related responsibilities to accommodate multiple traders at an ICP?  Q17. What additional matters would need to be considered if we were to introduce multiple trading relationships? What amendments would need to be made to the Code to facilitate multiple trading relationships?  Q18. What is the cost of the changes needed to enable multiple trading relationships? |  |