

Memo

To Retailers
Consumers authorised agents
From Todd Collings
Ron Beatty
Date 20 January 2016
Subject Memo no 6: Preparation for implementation when using the EIEP transfer hub:
access to consumer consumption information 1 February 2016
For your action

The new consumption data Electricity Industry Participation Code 2010 (Code) requirements come into effect on 1 February 2016. From this date:

1. consumers authorised agents (agents) are encouraged to request consumption information using EIEP 13C and the registry EIEP transfer hub (hub)
2. retailers must be able to provide a consumer or its agent with consumption information, as stated in the new Code.

Implementation expectations: from UAT to production in the hub

What we will do

We will ensure that:

- agents are set up in production for access to the hub, logons and passwords will be the same as those in UAT
- the test manager is available for additional assistance for those who require it
- we are available for assistance other than that which can be provided by the test manager or registry engineer (eg, general questions about process).

What agents will do

As an agent using the hub, you:

- must advise the registry engineer of the email addresses and email categories (if any) you require for email notifications
 - this can be done via registry.engineer@jadeworld.com
 - email addresses will not be automatically transferred from the UAT system
- should contact the test manager to exchange some files in production
 - this can be done via john.jcconsulting@vodafone.co.nz.

You should ensure that the appropriate email addresses and hub in/out boxes are monitored on a regular basis.

We also encourage you to enter into negotiations with retailers for access to consumption information prior to 1 February 2016.

Retailers

As a retailer using the hub, you:

- may update your email address directly into the registry if you want to receive specific notifications for EIEPs 13
- can choose not to receive specific notifications for EIEPs 13 (do not do anything)
- should ensure that the appropriate email addresses and hub in/out boxes are monitored on a regular basis.

We encourage retailers and agents to put the appropriate implementation measures in place prior to 1 February 2016.

As noted above, if you require further assistance please contact the test manager (john.icconsulting@vodafone.co.nz) or a member of the market operations team (marketoperations@ea.govt.nz). John Candy Consulting will be available for testing and assistance until 31 January 2016.



Todd Collings
Programme and Procurement Manager



Ron Beatty
Principal Adviser Market Services