

Retail Advisory Group ::: Meeting number 16

Venue ::: Electricity Authority, Level 7, ASB Bank Tower, 2 Hunter Street, Wellington

Time and date ::: 9:30 to 13:20 ::: Wednesday 21 August 2013

Agenda

	Item	Time
	Morning coffee	09:15
1	Welcome and introduction Chair opens the meeting a) Apologies b) Interests c) Correspondence i. Letter from Peter Allport to retailers seeking information on the drivers of consumer switching behaviour ii. Letter from Carl Hansen to the RAG on proposed new projects for the RAG work plan d) Minutes e) Actions	09:30
2	Work plan update	09:45
3	Consumer switching – approval of recommendation to the Board	10:00
4	Domestic contacting arrangements – approval of second discussion paper	11:00
	Light lunch	12:00
5	Project briefs a) Research project: effects of low fixed charges b) Review of barriers to group switching and mass market aggregation	12:30
6	Other business • Confirm date for next meeting: 18 September 2013 – 09:30 to 14:00	13:15
	Meeting closes	13:20