

10 July 2013

Karen Smith
Retail Advisory Group Secretariat
c/o Electricity Authority
PO Box 10041
Wellington 6143
By email Karen.smith@ea.govt.nz

CC: Craig Evans, Electricity Authority Manager – Retail and Network Markets.

Dear Karen,

Meridian MDC and VC Disconnection and Non-Payment Information

In our 11 June submission on the Retail Advisory Group's (RAG's) "*Review of Domestic Contracting Arrangements*" issues paper, we indicated we would provide the RAG with the information requested in the consultation regarding non-payment and disconnection amongst medically dependent and vulnerable consumers (MDCs and VCs) at a later stage.

Because of changes to the way vulnerable consumers have been classified in our system, there are some limitations on the information we can provide. Data for the years where VCs and MDCs have been clearly identified is summarised in the table below:

	Year ended				
	Dec 08	Dec 09	Dec 10	Dec 11	Dec 12
VC non-payers	Not available	Not available	Not available	Not available	2087
MDC non-payers	Not available	Not available	367	388	472
VC disconnections	Not available	Not available	Not available	None	None
MDC disconnections	None	None	None	None	None

I would be grateful if you could arrange for a copy of this letter to be forwarded to the RAG Chair for distribution to other members in the group.

Please don't hesitate to get in touch if you have any queries regarding the information above.

Yours sincerely



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